



Job Title:	Who Dares Works Compliance Manager
Location:	Health and Wellbeing Innovation Centre, Treliske, Truro
Salary banding:	£24,500 - £26,500
Contract type:	Fixed term to December 2019 with extension to September 2022 subject to final approval of funding
Responsible to:	Who Dares Works Project Manager

Main Purpose of Job: Working as part of the Active Plus “Who Dares Works” project management team, you will be responsible for administrative compliance across the 17 partner organisations that deliver this exciting project, funded by the European Social Fund and the National Lottery Community Fund. Working alongside our full-time Compliance Manager, you will play a critical role in ensuring that project delivery is supported by processes and paperwork that is accurate, timely and compliant with Funder guidance and the Project Business Plan.

Working with the Project Manager, Partnership Manager and the Project Support Officers you will be managing a set of established processes, identifying errors, best practice and opportunities for improvement. You will ensure the quality of participant files so that they are ready for audit. You will proactively manage the input to and insight from our bespoke Management Information System and will play a supportive role in managing and helping partners to understand Project process and paperwork requirements.

Key Relationships:

Internal	External
<ul style="list-style-type: none"> Who Dares Works Project Manager and Partnership Manager Who Dares Works Project Support Officers Active Plus Senior Management Team Active Plus Office Manager 	<ul style="list-style-type: none"> Who Dares Works project delivery partners Who Dares Works stakeholders – including funders, strategic partners and referral partners

Main Duties and Responsibilities:

- Support partners to ensure the participant journey through the project is timely and accurately recorded in accordance with Funders and Project guidance
- Make decisions on eligibility and start dates and undertake full audit checks of files when participants leave the project
- Carry out compliance checks on all project paperwork and processes, including participant files, activity start forms, feedback forms and other materials – both online and paper-based.



- Work closely with the Project Support Officers to ensure that relevant partners are gathering all information needed to enable participants to be recorded as “starts” on the project in the shortest possible time
- Monitor the accuracy of input to the project data-base, ensure paper and electronic filing systems are accurately maintained and ready for audit
- Pro-actively use insight gained from paperwork, referrals and the Management Information System to inform continuous improvement and the ongoing development and reporting of the project
- Liaise with project partners providing feedback on compliance, giving advice and support as required
- Compile reports for the project manager to use in performance management meetings with project delivery partners
- Be an ambassador for Who Dares Works and Active Plus
- Complete your own relevant project paperwork accurately and on time
- Comply with all relevant project and company policies and procedures
- Ensure that data is processed in accordance with the General Data Protection Regulation at all times
- Undertake other project duties as requested

This post is funded by the Big Lottery Fund and the European Social Fund

Person Specification:

Skills, Knowledge and Experience		
Essential	Desirable	How Identified
Previous experience of working in a compliance, audit or continuous improvement role. You must be able to provide examples to demonstrate this.	Related qualification or experience of LEAN or other quality standards & improvement models	CV, Personal Statement Interview
Attention to detail, ability to maintain timely and accurate records. Ability to learn quickly, understand and apply rules and guidance.	Experience of managing or administration of European Social Fund or other grant funded projects	CV Personal Statement
Excellent interpersonal skills, including the ability to relate to and communicate with a broad range of people and groups.		Personal Statement Interview
Good literacy skills. Proven ability to take, write-up and present accurate records of meetings etc. Ability to draft letters and summaries of information	English GCSE or equivalent at Grade C/4.	Personal Statement Interview



Experience of both working effectively within in a team and managing daily workloads to meet deadlines and quality expectations.	Experience of working with military veterans	Personal Statement Interview
Excellent IT and online skills including demonstrable use of Office 365 and experience with Excel bespoke data-bases	ECDL or similar qualification.	CV, Personal Statement
Experience of both working effectively within in a team and managing daily workloads to meet deadlines and quality expectations. You must be able to provide examples that demonstrate your competence in these areas	Full driving licence and access to a vehicle	CV Personal Statement Interview

This role is eligible under the exceptions to the Rehabilitation of Offenders Act and will therefore require the successful applicant to complete an Enhanced Disclosure and Barring Service check (DBS).

Application Process:

Please email the following documents to laura@activeplus.org.uk no later than **noon on Tuesday 9th April 2019:**

1. A CV of no more than 2 sides of A4 including 2 referees **and**
2. A personal statement of no more than 2 sides of A4 **outlining your skills, knowledge and experience *in relation to the essential criteria listed above.***