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| Job Title: | Armed Forces Community Social Prescribing Link Worker |
| Location: | Cornwall and Isles of Scilly |
| Salary banding: | £27,000 per annum |
| Contract type: | Full time 37.5 hours per week Monday – Friday 8:30am – 4:30pm 3 year fixed term (+1+1 subject to funding) |
| Responsible to: | Operations Support and Veteran Coordinator |

Active Plus are a Disability Confident employer and the winner of the Beacon Inclusivity Award 2022. Active Plus pride themselves on providing a safe and non-judgemental workplace. We welcome applications from all members of society. Please let us know if you require this job description in an alternative format.

Active Plus utilises the skills and experience of wounded, injured and sick military veterans who work across the community inspiring and motivating people to be the best version of themselves. Through a variety of group and 1:1 intervention Active Plus helps people to move forward in their lives, develop resilience and embrace change.

A two-year test and learn demonstrator scheme across Cornwall and Isles of Scilly was co-designed to meet the needs of the Armed Forces Community. The scheme has been evaluated and shown to support the health and wellbeing needs of this population as well as address a range of determinants such as employment and social isolation. The Armed Forces Community Social Prescribing Link Worker (AFC SPLW) programme aims to build on the current demonstrator programme, which will target the Armed Forces Community (AFC) (veterans, their families, carers, and serving personnel) across Cornwall and the Isles of Scilly (CloS). Two AFC SPLWs will be employed to cover East and West of CloS working across all three Integrated Care Areas.

The AFC SPLW role aims to be the 'connector of connectors,' providing tailored AFC support to the existing Social Prescribing workforce, other professionals, and offering direct 1-2-1 support to AFC members with a range of health needs and those experiencing complex and multiple vulnerabilities.

The funded AFC SPLWs will work with individuals to plan personalised care packages, secure funding, identify and navigate appropriate services, act as advocates, and ensure engagement with agreed services. They will also work to upskill the existing workforce with support from a standardised AFC training package and increase the number of veteran aware organisations such as GP practices.

Key relationships:

| Internal | External |
|---|---|
| <ul style="list-style-type: none"> • Active Plus Managing Director • Active Plus Operations Support and Veteran Co-ordinator • Active Plus Business Support Officer • Active Plus Delivery Team | <ul style="list-style-type: none"> • Commissioning bodies • General Practitioners • Practice Managers • Referring organisations • Organisations serving veterans and the wider Armed Forces Community • Community organisations |

Main Duties and Responsibilities:

- Receive referrals and undertake assessments with individuals from the AFC to identify their needs. Use this information to produce personalised action plans identifying life aspirations and employment goals.
- Carry out Making Every Contact Count using the five ways to wellbeing as a framework, which should include undertaken Initial Brief Advice to help reduce alcohol related health risks, Very Brief Advice for smoking cessation, support with mental health and suicide prevention and domestic abuse and sexual violence.
- Ensure effective engagement with individuals to build confidence and resilience to manage their own needs without creating dependency.
- Act as an advocate, connector and navigation services to members of the armed forces community.
- Offer training, education and mentoring services for social prescribers and allied health professionals and the wider Voluntary, Community, Social Enterprise sector.
- Raise community awareness of the AFC and increase the number of Veteran Friendly accredited organisations and areas.
- Form a strong working relationships with GP's, members of the Health and Social Care Multidisciplinary Teams and other care agencies acting as an advocate and for the AFC as required.
- Identify ways of enhancing relationships with NHS staff and other support professionals to provide further support to members of the AFC.
- Build and maintain own knowledge and understanding of the services and activities available to the AFC through Active Plus, by other agencies and community groups; ensuring effective communication channels are established and maintained.
- Contribute towards improved identification of members of Armed Forces community so that they can access all support available and improve health and wellbeing outcomes.
- Promote a greater understanding of the AFC within organisations.
- Promote greater collaboration with, and across armed forces organisations to offer the most appropriate and holistic support for service users.
- Work in partnership with the Veteran Friendly Accreditation service to increase the number of Veteran aware GPs/hospitals.

- Update IT systems in a timely manner to ensure that all data is complete and accurate while ensuring it adds value to the service delivery, including delivery of performance measures required by the funder.
- Gather and collate quality data throughout the project and contribute to a wider evaluation of the AFC SPLW service. This must include the development of an outcomes framework for the collection of relevant personal characteristics, social isolation, mental health outcomes, as well as referrals to other organisations. This should include other VCSE services as well as specific mental health support, advice about drinking, smoking cessation and domestic abuse and sexual violence for example.
- Collaborate with Public Health and the Integrated Care Board in the mobilisation, delivery, communication and evaluation of this service.
- Liaise with relevant organisations to access appropriate services required by clients to meet their short and long term needs and goals.
- Adhere to policies and processes set by Active Plus.
- Ensure all financial, administrative and compliance processes are adhered to at all times, seeking advice and support from Managers as appropriate
- Ensure that general data protection regulations are followed at all times.
- Carry out any additional duties and responsibilities as required.
- Undertake training to ensure the needs of the AFC are met within this service.



Person specification:

| Skills, knowledge and experience | | |
|--|--|---------------------------------------|
| Essential | Desirable | How identified |
| Knowledge of the local area and challenges faced within the AFC community. | | CV Personal statement Interview |
| Experience of supporting patients with long term or complex health and social needs | Previous experience of working alongside health professionals. | CV Personal statement Interview |
| An in depth knowledge and understanding of the challenges faced by wounded, injured or sick military veterans. | Experience of serving in the armed forces or of working with organisations who support the armed forces. | CV Personal statement Interview |
| Excellent communication skills and an ability to communicate with a wide range of people. | | CV Personal statement Interview |
| Experience of working with patients on a one to one basis and identifying SMART goals. | Information, Advice and Guidance (IAG) qualification or Coaching qualification. | CV Personal statement Interview |
| Excellent IT skills and an ability to quickly adapt to new systems. | Experience of managing a caseload of participants. | CV |
| Full clean UK driving licence, business class insurance and access to a vehicle. | Experience of working to strict deadlines whilst ensuring that all work is effective and compliant. | CV |

Application process:

Closing date: Sunday 19th May 2024

Interview date: Week commencing 3rd June

- Please send a CV of no more than 2 sides of A4 demonstrating your fit against the roles and responsibilities of the post.
- A personal statement outlining your suitability against each of the essential criteria in the person specification.

Please send applications to rob@activeplus.org.uk

